

# MISSOURI SOCIETY OF RADIOLOGIC TECHNOLOGISTS

VOLUME 47

SEPTEMBER 1988

NUMBER 1

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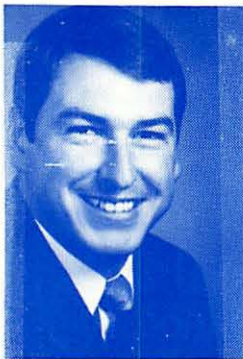


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 7610 Ravensridge  
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 Columbia, Mo. 65202

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 2032 B Waterfront Dr N.  
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**Senior Board Member**  
**Affiliate Delegate**  
**Michael D. Ward, RT, MEd, FASRT**  
 377 North Boyle, Apt B  
 St. Louis, Mo. 63108

**Affiliate Delegate**  
**James Watson, RT**  
 3705 Rutledge  
 Columbia, Mo. 65202

**4th District Representative**  
**Coretta Schroer, RT**  
 527 Nirk  
 Kirkwood, Mo 63122

**5th District Representative**  
**Dan Cantrell, RT**  
 Rt. 1, Box 127A  
 Fordland, Mo. 65652

**6th District Resource**  
**Larry Ziegler, RT**  
 Rt 1, Box 1280  
 St. Genevieve, Mo 63670

**Membership**  
**Cindy Daniels, BSRT**  
 5800 Bridleford  
 St. Louis, Mo. 63129

**Ways and Means**  
**Ronald W. Bourne**  
 15577 Parasol Drive  
 Chesterfield, Mo 63017

**Historian - Parliamentarian**  
**Norman L. Hente, RT, BS, FASRT**  
 510 S. Kingshighway  
 St. Louis, Mo. 63110

**Scholarship Fund**  
**Darrell E. McKay, RT, PhD**  
 2404 Donna  
 High Ridge, Mo. 63049

**Nominating**  
**Mary J. Feldhaus, BS RT**  
 2909 Bellerive  
 Bel Nor, Mo 63121

**Parliamentarian Emeritus**  
**Ulysses D. Murray, RT**  
 4965A Northland  
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**Conference Coordinator**  
**Norman L. Hente, RT, BS, FASRT**  
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**Student Activities**  
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 3663 A Dover  
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**Editor, RADIOGRAPHER**  
**Barbara W. Hente, BA, RT-N**  
 3708 Joyce  
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The initials "RT" used with proper names indicate those persons who are registered by the American Registry of Radiologic Technologists.

# The RADIOGRAPHER

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# January 23, 1988 Minutes - Columbia, Mo

President **Barbara W. Hente** called the January meeting of the MSRT Board of Directors to order on January 23, 1988, at 10:30AM in Columbia, Mo

## Board Members Present:

Barbara W. Hente, President and Chairman, Editor  
Michael D. Ward, Past President, Senior House of Delegates MSRT Delegate  
Darrel McKay, President-Elect  
Debbie Hurst, Treasurer  
Judith Taylor, Secretary  
James Watson, Junior House of Delegates MSRT Delegate  
Coretta Schroer, 4th District Representative  
Dan Cantrell, 5th District Representative  
Norman L. Hente, Parliamentarian, Conference Coordinator

The minutes of the Pre-convention, Convention and Post-Convention meetings were accepted as printed, for the 1987 Convention of the Missouri Society of Radiologic Technologists.

Treasurer **Debbie Hurst** presented a written report for the first quarter of our 1987-88 fiscal year. Debbie recommended that \$5,000 of our account be placed in a certificate of deposit (182 day), to gain a better interest rate. In addition it was decided that the \$2,480.37 in the Scholarship account be placed in a 12 month Certificate of Deposit and the \$2,000 donated by **Karen M. Feldhaus** for the Robert A. Feldhaus Memorial Scholarship be placed in a separate 12 month Certificate. Any additional contribution toward this memorial scholarship would also be put into this account as the contributions are received.

1987 Convention: Darrel McKay presented a report from Lee Ann Ackerman, including a detailed list of all items of income and expense. A profit of \$2,764.79 was shown, with money still to come from Mallinckrodt Diagnostics. Once the funds from Mallinckrodt Diagnostics are received (\$750.00), the total profit from the event will be \$3,514.79.

Program Report: Darrell McKay presented a report from Roy Jerden (Program Chairman), including an attendance count for all sessions held at the 1987 Convention. All sessions for which ECE and IDNS credits were applied for, have been approved by the ASRT.

Membership: Debbie Hurst indicated the need for more MSRT Membership Certificates and Member-

ship Cards, as her supply is down to 2 or 3. It was agreed that new certificates be designed on a heavier or nicer paper and that the supply be replenished to serve incoming new members.

Historian: Norman L. Hente stated that photographs have been placed in an MSRT Photographic Album, depicting the highlights of the 1987 Convention.

## District Reports

Fourth (4th) District: Coretta Schroer has been newly elected as district representative to the MSRT Board of Directors. Coretta stated that the 4th district is having a seminar on May 21st at the Midway Motor Lodge in St Louis. The seminar will entertain a variety of topics associated with x-ray. The registration for this seminar will be \$50 and includes the luncheon.

Fifth (5th) District: Dan Cantrell indicated that 3 meetings have been held since the convention with 12 in attendance at the first, 48 at the second, and 40 at the third. Jerry West, a Kodak Representative, spoke at one meeting and another meeting concerned the topic of ultrasound.

Third (3rd) District: Judy Taylor indicated that she had received the balance of the checking account from John Bryan, and attempts will be made to revitalize the district.

1989 Annual Conference: James Watson motioned to move the MSRT Annual Conference, scheduled for the fall of 1989, to the spring of 1990. The motion was approved by the board and will be presented as a board recommendation at the 1988 Annual Conference, in October.

1988 Annual Conference: Norman L. Hente, Conference Coordinator, reported that Kansas City has many excellent facilities, but technologist activity is minimal and it would be difficult to field the necessary conference committees.

Michael D. Ward moved that the 1988 Annual Conference be held in Columbia, Mo. Motion passed by the Board of Directors. Judy Taylor volunteered to accept the responsibility of Program Chairman. Jim Watson volunteered to accept responsibility for Properties and Entertainment. Debbie Hurst volunteered to accept responsibility for Registration. Norman L. Hente reported that he had two quotes from Columbia facilities and would site visit them as soon as possible, and send a report to the board of directors.

Publications: Barbara W. Hente, Editor, reported that the Radiographer was in progress.

# January 23, 1988 Minutes - Columbia, Mo, continued

Missouri Affiliate Delegate Report: **Michael D. Ward** reported that Francine Knutson has been hired as ASRT Educational Foundation Coordinator. Dennis Wilmot will assist her until his resignation becomes effective. **Michael D. Ward** was appointed as a member of the Commission on Education of the American Society of Radiologic Technologists.

Planning Committee: This committee will investigate the purchase of a Scholarship Book, to record the winners of scholarship awards, and also the names of donors and for whom the donations were given. It was thought that someone might be interested in donating a book like this. **Michael D. Ward**, Chairman, reported that some members had asked that consideration of new district boundaries be placed on the agenda. This concern will be addressed by the committee at a future meeting.

Correspondence: **Barbara W. Hente**, President, reported that **Rita Montgomery** has resigned as 6th District Representative, because of the increased responsibilities of her new position at Rolla Vocational Technical School. Barbara will contact other technologists in the 6th district to find a new district representative.

Unfinished Business: **Barbara W. Hente** reported that the purchase of a picture for the ASRT head-

quarters in Albuquerque was still under consideration.

New Business: **Barbara W. Hente** reported on Missouri House Bill 1176, which pertains to the certification of certain health related groups. Those represented in the bill are: dieticians, physician assistants, social workers, respiratory therapists and occupational therapists. The regulation would pertain to private office workers and does not include hospitals. It was suggested that the board of directors review our previous bill before taking any new position on the certification or licensing of radiologic technologists.

Murray Lecturer for 1988: A list of qualified individuals was offered to the board for consideration.

Next Board Meeting: April 9, 1988, at the home of **Barbara and Norman Hente** in Granite City, Il.

Submitted by:

Judith Taylor, RT(R)  
Secretary

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# **3RD ANNUAL PAST PRESIDENTS' BREAKFAST**

Dear MSRT Past President,

I have the esteemed pleasure of inviting you to the Missouri Society of Radiologic Technologist's Past Presidents Breakfast to be held at 8:00 a.m. on October 29, 1988, in Columbia, Missouri at the Holiday Inn - Executive Center, 2200 I-70 Drive, S.W. The breakfast will be our chance as past-Presidents of the MSRT to get together and see old friends and colleagues. The breakfast is sponsored by the MSRT and supported by Eastman Kodak. The breakfast is an integral part of the 56th MSRT Annual Conference.


Please RSVP by October 1, 1988, by dropping me a note at the address below, or call during the day at the phone number below.

Michael D. Ward, RT, MEd  
Chief Technologist  
510 S. Kingshighway Blvd  
St Louis, Missouri 63110  
Phone: (314) 362-7118

Should you be unable to attend, please let us hear from you anyway. The MSRT would really like to know how its past presidents are doing. Keep in touch.

Best Regards,

Michael D. Ward, RT, MEd, FASRT  
Past President MSRT  
1982-83 and 1986-87



**MSRT  
56th Annual Conference  
October 26-29, 1988  
Holiday Inn Executive Center  
Columbia, Missouri**



# April 9, 1988 Minutes - Home of President

The April 9, 1988 Missouri Society of Radiologic Technologists Board of Directors meeting was called to order at 11:00 A.M. in the home of President Barbara Hente.

## Board Members Present:

B. Hente, President and Chairman  
D. McKay, President-elect  
J. Taylor, Secretary  
D. Hurst, Treasurer  
M. Ward, Senior Board Member, House of Delegates delegate  
J. Watson, House of Delegates delegate  
C. Schroer, Fourth District Representative  
D. Cantrell, Fifth District Representative

## Non-Board Members Present:

B. Anderhub, Region V Sonography delegate  
C. Daniels, Membership Chairman  
M. Feldhaus, Nominating Chairman  
N. Hente, Parliamentarian, Conference Coordinator

## Board Members Absent:

G. McDaniel, Vice-President

Minutes of the January Board meeting were accepted as printed.

Treasurer Debbie Hurst submitted a written report which was accepted subject to audit.

Membership Chairman Cindy Daniels provided a written report. Discussion included ordering new membership cards and suggestions to increase membership.

Student Affairs Chairman Susan Wagy sent a written report. Deadlines for essay and exhibit competitions were noted. Judith Taylor moved that the recipients of the scholarship awards be given free registration to the MSRT Annual Meeting. Second by Darrell McKay. Motion carried. Darrell gave a verbal report as Scholarship Committee Chairman stating that all information regarding the scholarship had been forwarded to Susan for distribution to program directors in Missouri.

Ron Bourne Ways and Means Chairman submitted a written report with several suggestions for increasing income. Those ideas which can be implemented in the 1988 Annual Meeting were adopted. The raffle will continue to be used for the MSRT Student Scholarship fund.

Historian Norman Hente reported no activity since the last meeting.

Recess for lunch at 12:00 for Bar-B-Q in "the backyard". Reconvened at 1:00 p.m.

Planning Committee report was given by Senior Board Member (Immediate Past-President) Michael D. Ward and included the following:

1. Public Service Announcement tape from the ASRT
2. Survey of Employment and Salary from the ASRT
3. Membership nomination of ASRT delegates
4. MSRT sponsorship of resolution for ASRT House of Delegates meeting
5. Ongoing search for donation cards and memorial book
6. Redistricting tabled for later discussion
7. Recommendations for renaming the RADIOGRAPHER

Discussion was held on each of these topics. Michael also presented a report of the Budget Committee with efforts to itemize budget reporting.

President Hente requested District Representative Reports:

Districts 1, 2, 3, and 7: No reports

District 4: Coretta Schroer reported meetings have been well attended. May will be elections and June will be an Awards/Installation banquet.

District 5: Dan Cantrell reported previous meeting also have been well attended. May will be installation of officers.

District 6: A report was sent by Larry Ziegler that elections are planned and the district is working toward more active involvement.

District 7: No report

Conference Coordinator Norman Hente provided reports including correspondence regarding the contract with the Holiday Inn Executive Center, including a copy of the contract; itemized registration from the 1987 Annual Conference with itemized income/disbursements; proposed budget and duties list for the 1988 Annual Conference. Discussion followed regarding changes which might affect the proposed budget, including items that will not be needed and/or were purchased previously. The Board agreed that this was only a tentative proposal. Duties/responsibilities were discussed with the following list distributed:

Conference Coordinator: Norman Hente  
Program Chairman and Publicity: Judith Taylor

## April 9, 1988 Minutes - Home of President, continued

Registration Chairman and Hospitality: Debra Hurst  
Entertainment Chairman and Properties: James Watson  
Exhibit Chairman: Dan Cantrell  
Essay Chairman: Beth Anderhub  
Decorations: Velma Watson  
Photography: Martin Henson

Program Chairman Judith Taylor submitted 4 possible program outlines for the Board to review. The adopted program includes Stewart Bushong, Sc.D. as the keynote speaker, Thursday evening Pool Side Gala Event and an additional Wednesday evening educational session.

Immediate Past-president Michael D. Ward indicated he is working on the Board of Directors Manual up-

dates.

Murray Lectureship: Michael reported he received a reply from Norman Hente accepting the invitation to present the 1988 Murray Lecture.

With no further business President Barbara Hente noted the July Board meeting was set for July 16, 1988 at the Holiday Inn Executive Center in Columbia, to begin at 10:00 a.m.

Submitted by:

Judith Taylor  
MSRT Secretary 1987-1988



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**3-6 July 1989**

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*Gordon T. Ryan, President*

For further information contact:

Congress Secretariat  
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This is a 12 month program with the major emphasis in abdominal, obstetrical, gynecological and small parts ultrasound.

The curriculum includes 24 credit hours of academic instruction and 14 credit hours of clinical education in an affiliated ultrasound department.

Class is now forming for the Fall semester. To receive our program brochure and application packet, please send your name and address to:

**Penn Valley Community College  
ATTN: Radiologic Technology Programs  
3201 Southwest Trafficway  
Kansas City, Missouri 64111-9946**

or call (816) 932-7671

**Julia E. Hoffman  
Program Director  
Diagnostic Medical Sonography**

## MSRT Board of Directors Recommendations

The MSRT Board of Directors recommends the following:

1. That the MSRT Annual Conference be moved from the fall to the spring. With membership approval the fall 1989 Annual Conference will be rescheduled for the spring of 1990.

Rationale:

- A) First year students could participate in the MSRT Scholarship Award.
- B) Our society could be more active in the legislative arena if our annual conference occurred during the Missouri legislative session in the spring.
- C) With a spring meeting, we would be electing our affiliate delegates just prior to the ASRT Annual Conference.
- D) With a spring meeting, there will be an opportunity for the MSRT membership to vote on substantive issues that will be coming before the ASRT House of Delegates.
- E) There would be no conflicts with fall medical meetings, ie RSNA, AERS, etc.
- F) More support may be forthcoming from commercial representatives, most of whom are on a calendar fiscal year.

*If this recommendation passes, consideration will be given to a seminar in the fall of 1989.*

2. That the MSRT Affiliate Delegate to the ASRT House of Delegates may not succeed themselves more than once.

Rationale:

To provide a greater opportunity for a number of members to serve the society in this capacity.

3. That a new Honorary Member be elected to membership. Name to be reported out at the annual conference.

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**BEST REGARDS TO THE MISSOURI RADIOGRAPHER**

# Message From The President

Dear MSRT Members,

As my year as President and Chairman of the Board of Directors of your Society comes to a close, I would like to take a look at what has happened during the 1987-1988 year.

This year we will be awarding the first Robert A. Feldhaus Memorial Student Scholarship. It is a source of great pride for Missouri to have two student scholarships. This year we will hear the second Murray Lecture, an invited lectureship named after one of our own outstanding technologists, Mr. Ulysses D. Murray.

Of note is that legislation to limit those individuals who apply ionizing radiation to humans came within a few days of passing this year. This legislation would require minimum education and continuing education for Radiographers, Radiation Therapy Technologists, Nuclear Medicine Technologists and Diagnostic Medical Sonographers. We will try again for passage of this important health care legislation. The public consumers of medical radiation deserve the best that we can be.

After many years of work by your Board of Directors, we will be holding our first Student Bowl competition this year. We are extremely proud of our efforts and hope all members join in our pride of our student members.

This year also saw the formation of a new Board Committee, the Planning Committee. The members (Immediate Past-President, President, and President-

Elect) take care of many items as directed by the Board (such as formulating Student Bowl rules and regulations) thus allowing time to be saved during Board meetings.

Missouri was very well represented at the 1988 ASRT House of Delegates meeting with all participating Region V modality delegates from Missouri (Beth Anderhub-Sonography and Barbara Hente-Nuclear Medicine). At the Honors Evening, Michael D. Ward, RT, MED. and Beth Anderhub, BSRT, CNMT, RDMS were elevated to the status of Fellow of the ASRT. The MSRT can be proud of our activity and support in our national professional Society, ASRT.



Our 1988 Annual Conference planning is well on schedule and ahead of previous years in many aspects. Program Chairman, Judith Taylor has provided an excellent well rounded program with "something for everyone". Our Conference Coordinator, Norman Hente, already has several commercial exhibit spaces and requests for sponsorship. One word of caution - the Thursday Breakfast/Business Meeting

will begin promptly at 7:45 AM, so be sure to be on time as no one can be served after 8:00 AM.

There are many other items of interest, so be sure to attend the Annual Conference and not miss any of it.

Sincerely,

*Barbara W. Hente*

Barbara W. Hente, President and  
Chairman of the Board  
1987-1988

# July 16, 1988 Minutes - Columbia, Missouri

The July 16, 1988 Board of Directors meeting was called to order by President Barbara Hente at the Holiday Inn Executive Center in Columbia, Mo., at 10:30 am.

## Board Members Present:

Barbara Hente, President and Chairman of the Board  
Darrell McKay, President-elect  
Michael D. Ward, Senior Board Member, ASRT Affiliate Delegate  
Gary McDaniel, Vice-President  
Judith Taylor, Secretary  
Debra Hurst, Treasurer  
James Watson, ASRT Affiliate Delegate  
Coretta Schroer, 4th District Representative

## Non-Board Members Present:

Norman Hente, Parliamentarian, Conference Coordinator  
Cindy Daniels, Membership Chairman  
Paul Becker, Guest

Minutes of the April Board meeting were accepted with the following corrections: 4th District Representative Coretta Schroer was present and Vice-President Gary McDaniel was absent.

Debra Hurst submitted a written Treasurers report including the third quarter fiscal report which was accepted subject to audit. Debbie reported that a safety deposit box is available to us at no cost from the bank where we have our funds and will be used to house such items as the title to the storage building and the CD's for the scholarship funds. Debbie also indicated that the monies from the LAC (Legislative Activities Committee) were received. The Board agreed with Jim Watson's recommendation that the MSRT continue to pursue legislation for radiologic technologists.

Membership Chairman Cindy Daniels reported on renewals and the membership competition. Those technologists/students who participated in the competition will be recognized at the Annual Meeting.

Ways and Means Chairman Ronald Bourne sent raffle tickets for disbursement at this meeting.

Nominating Chairman Mary Feldhaus sent a written report. Those who accepted nominations are:

For President-Elect: Coretta Schroer  
For Vice-President: Rita Montgomery, Todd Ostrihonsky, Judith Taylor  
For Secretary: Cindy Daniels, Cheryl Voss  
For Treasurer: Lisa Brouwer, Debra Hurst  
For MSRT Affiliate Delegate to the ASRT House of Delegates: Darrell McKay, Coretta Schroer, James Watson

Planning Committee report was given by Michael D. Ward indicating that the committee met and discussed various topics including the proposed budget, scholarship awards, student bowl and membership recruitment/retention. He indicated that the student bowl rules and application information have gone out to every radiography program in Missouri.

Historian Norman Hente reported receiving several items from former MSRT President Ruth Hess that were from her term of office.

## District Reports:

District 3: James Watson reported that a meeting will be held in August, probably a social get-together for planning future meetings.

District 4: Coretta Schroer reported the May educational seminar was well attended with 25 registrants, 7 speakers and commercial support.

District 5: Dan Cantrell sent a written report including a program for students on essay and exhibit competition preparation given by Norman Hente.

ASRT House of Delegates reports: Norman Hente presented a written report. Discussion followed on the dissolution of Regional Director positions and what that will mean for regional cohesiveness and dissemination of information. President Barbara Hente requested that delegates keep all House of Delegates information.

Meeting recessed for a tour of facilities/ lunch and reconvened at 1:45 pm.

Program Committee Chairman Judy Taylor presented a written report. Discussion followed with suggestions and the program was approved. Judy also gave a verbal publicity report. President Barbara Hente requested that

# July 16, 1988 Minutes - Columbia, Mo, continued

Judy obtain a color guard, religious person for Invocation and all possible publicity for the opening ceremony.

President Barbara Hente reported on correspondence received from the ASRT regarding IRS inquires for Missouri and our District organizations. She also indicated that the Annual Fourth District Seminar may be held in conjunction with the ASRT Educational Foundation in 1989 and be a geographical regional educational seminar.

District 4 President Coretta Schroer responded to an inquiry regarding the District travel mugs. These were offered for purchase for the upcoming Annual Meeting. The Board agreed to purchase the lot for \$100.00.

Other items of business included:

1. Nominations for the 1988 Mallinckrodt Award of Excellence were discussed and voted on.
2. Murray Lecturer nominations will be accepted at the pre-convention Board meeting.
3. Jim Watson reported the portable storage building is about 1/2 full and is situated on the property of David Bailie, RT, in Columbia. The annual charge for land rent will be an active membership. The final cost of the building was \$752.40.
4. ARRT labels will be ordered for the 1988 Annual Conference mailing.

5. Membership contest will be continued through 1988-1989.

President-elect Darrell McKay submitted his proposed budget. Discussion was held and adoption was recommended.

A motion was adopted that Mr. Ulysses D. Murray be a guest at the 1988 Annual Conference including registration, room, food, etc.

A motion regarding conferring Honorary Membership was adopted and will be a Board recommendation to the membership at the Annual Conference.

A motion that the MSRT affiliate delegate to the ASRT House of Delegates not be allowed to succeed themselves more that one time was passed.

With no further business the meeting adjourned at 4:50 p.m. The Pre-convention Board of Directors meeting will be held at 1:00 pm on October 26, 1988 at the Holiday Inn Executive Center, Columbia, Mo.

Submitted by,

Judith Taylor  
MSRT Secretary 1987-1988

## CANDIDATES for MSRT OFFICE

President Elect	Coretta Schroer
Vice President	Rita Montgomery Judith Taylor
Secretary	Cindy Daniels Cheryl Voss
Treasurer	Debra Hurst Lisa Brouwer
Affiliate Delegate	Darrell McKay Coretta Schroer James Watson

# Listen... Can You Hear The Hurried Shuffle?

Judith Taylor, RT(R)

1st Place RT Essay - 1987

Many a radiologic technologist has demonstrated a sincere concern for the patient both by their work habits and their writing. Among the many authors included would be Ruth Ehrlich, Carol Morrill and Kaethe Fengler. These individuals serve as an inspiration and role model for the radiologic technologist of today's advanced medical profession. Time and again we are reminded by these authors and in our own work that professionalism and skill are not the only requirements in serving the needs of individual people. The needs of people we serve are as varied as the people themselves. Their illness, previous experience with illness and their ability or inability to cope with their existing physical condition are also varied in nature. Our responsibilities as radiologic technologists mandate that we appropriately respond to these variables. The challenge to respond appropriately to individuality and the needs of our patient's is compounded by advanced technology, corporate health care and the efforts of cost containment. Hospital administration, insurance companies, DRGs and paperwork should be considered the props, setting the stage for patient care in the medical facility. Without them, the show could not go on. However, never does the actor allow a prop to interfere with his or her performance. Instead, those props enhance his or her ability to convince the audience and fulfill the viewer's need for entertainment. As Dr. Collins stated in the book, *Patients, The Experience of Illness*, "The good physician knows that his work-which may appear terribly complicated to the lay person or patient-is really made up of simple parts. It's the same type of knowledge that separates the audience from the magician."

Today, health awareness is more and more in vogue. Wellness seminars are popular with the public and the health care team. People are interested in their health and the facility which serves in maintaining their health. Patients frequently demonstrate their interest by asking questions, and we should serve them by supplying answers or referring them to a person who can supply the answers. It should be remembered, also that the absence of questions should not be construed as disinterest or lack of concern on the part of the patient. Neither does the lack of questions or communication from the patient warrant a callous or routinized attitude from the radiologic technologist.

In an effort to assimilate my introductory remarks and express the importance of responding to the individuality of each patient's needs and health care experience, I will present a brief biography of four patients.

Let's begin with Sarah, a twenty-four year old black woman. As we conversed she said, "I grew up in Ontario, but my mother moved here in 1976 when my father died. He had a disease called hypertension. They said that this disease caused his kidneys to fail. Oh, if you were wondering, we moved here because the rest of our family was here. Mom thought that we needed the family. You know, with three kids, I guess it wasn't easy for her, but we've always gotten along alright. We've all been healthy and happy, that is until now. I just finished college and returned home to my family, to look for a position in marketing, when this happened. The doctor said I inherited my dad's kidneys and they need to run some tests to determine what they can do about my hypertensive condition. You know, this is the pits, just when you think all is well and good and you're able to venture out on your own, zap!, you end up in this hospital gown, made of the same fabric as your father's boxer shorts. I'd hate to have a job marketing these things. I should shut up now, they said a wheel chair pusher would come to escort me back to my room. I surely hope he does, because they said I couldn't eat until after these tests and I'm starved!"

Our next patient is a gentleman named Jim. As I introduced myself, he became defensive and demanding. "You know", he said, "I'm only in here for the day. Instead of messing around with talk, let's get on with this, I'm a busy man. I'd like to be more appreciative of your time schedule, but my work won't allow it. I have my own schedule to maintain. So what if my doctor says I need to slow down. Being single allows me the freedom to work the added hours and still have time for living it up. I hope you aren't going to insist that I remove my gold chain and bracelet so that you can take these x-rays. You've already had me remove everything else. You know, one would think you could design something better than this for patient's to wear. These gowns don't offer much in the way of covering and they certainly don't hold a candle to my usual wardrobe. You know, with all these people in white running around this department, you would think I could be taken care of in a decent amount of time. It's no wonder medical care is so expensive. You guys employ a lot of people who run around here looking efficient and doing nothing!"

Our third patient was brought in on the evening shift. As is frequently the case in the evening, she was classified as a trauma patient. Her mother brought her into the hospital in a semi-conscious condition, which had resulted from a fall off of the basement stairs. She had evidently struck her head, shoulder and knee in the accident, suffering primarily from



the head injury. As she was taken into the x-ray room I noticed her mother was pretty upset by her little girl's condition. She remarked, "My little girl is only eight years old, how could this be happening to her?" As she paced the floor she asked, "How long will this take? Will she be able to go home when they finish with the x-rays? What will they do if she has a concussion or a skull fracture? Can't they give her something to keep her awake?" Her rapid questioning came to a halt as she began to cry and muttered, "I love my daughter; how I wish this had not happened!"

Our last patient is a woman named Cindy. Of all the patients I have encountered, she will always hold a special place in my heart. Cindy taught me a special lesson, one which I believe everyone can benefit from. Cindy was seated on a stretcher outside the examining room of a very busy radiology department. She looked healthy and alert, but was scheduled for a pre-operative chest x-ray. Unaware of her condition, I approached her with the customary greeting, a call of her name. There was no response, so upon checking her hospital identification band, I asked her name and if she could stand for a chest x-ray. Once again, there was no response. Looking at her with a puzzled expression, I asked again, "Can you stand?". She watched my face intently as I spoke and then with her hands, motioned to her ears as she muttered the words, "I'm deaf.". The chief technologist breezed by us, telling me he had fifteen other patients waiting and I'd best get this one moving along. In my attempt to move things along, I tried to communicate with Cindy again by motioning with my hands. With a nervous smile I tried to indicate that I would need her to stand up. Cindy interpreted this smile as a way of making fun of her and began to cry. Apologizing, I retrieved a tissue, a piece of paper and a pen from my pocket. I wrote the words, "I'm sorry. I was not laughing at you. I don't know sign and I need to communicate with you. We need to take your x-ray; can you stand up?". She then wrote, "I thought you were laughing at me. I cannot hear; please take my x-ray. I can stand up.". After taking the x-ray, I took the time to write another note to wish Cindy well and told her I would be thinking of her. I did this while fifteen other patients waited for their chest x-rays and the chief technologist shuffled requisitions. I later learned that Cindy was scheduled for surgery on her ears, a procedure which, if successful, would render her capable of hearing the hurried shuffle of those who work in a busy radiology department.

If you were thinking these stories sound like a typical soap opera, think again! Think about the many patients you have served. Let's take for example our first patient. Obviously, her life has not been an easy one and the prospect of immediate improvement is her wish, but not the probable reality. Her hopes for restored health are diminished by memory of her father and his death. She compares the hospi-

tal gown fabric to the fabric which was woven for her father's boxer shorts. The comparison corresponds to her heredity and it is no wonder she would not want to market such a product. However, on the surface she projects the same basic distaste for the hospital gown as our second patient, Jim. Jim demonstrates and without hesitation states his anxious attitude concerning completion of the examination. Couldn't anxious be interpreted as anxiety? Although Jim comes on strong in his critique of the hospital efficiency, we need to be constructive in evaluating his attitude. Jim obviously works hard and quite possibly occupies an executive position in his profession. He is accustomed to going about his work and doing this in an efficient manner. The mere thought of interrupting his work is a threat to Jim. His physical condition has deprived him of his normal wardrobe and has left him draped in a gown which is less than accommodating. He feels even more threatened by the thought of removing his last personal articles, a chain and a bracelet. The technologist serving him would need to consider these things and more.

Although this was not included in Jim's biography, a technologist in the employee lounge, just behind where Jim was sitting, was heard to say, "Oh, he's just another walkie-talkie, you know the kind!". I, for one, am sorry that a person in our profession would use such a term, but this and others equally inappropriate have been used. It's time we take a look at who we are and who we are serving. It is time we recognize the aloof attitude which is frequently associated with such references toward patients as the term "walkie-talkie".

Our third patient, the little girl with the head injury, was not received in a walking and talking condition. This characteristic sets her apart from our other patients, and yet, there is another factor which separates her even more from the others. She is accompanied by another person, her mother. Her mother wants and needs information and answers to her questions concerning her daughter. This type of situation can arise in any radiology department. Friends and relatives often accompany patients to the outpatient clinic, mobile x-ray unit or hospital. Those who accompany our patients cared enough to make the trip and they, too, need our attention. If their wait is to be long, they may need more than just an acknowledging glance. A few kind words or an indication of how long the procedure will last are simple ways of saying that we are concerned for them also.

The last patient, Cindy, as I had indicated, provided far more insight for me than any x-ray could provide for her. The experience of serving her impresses upon us the importance of gaining as much information as possible about each patient you serve, prior to venturing out to a waiting area to call their name. In addition, the experience with Cindy demonstrates the significance of facial expression. So much of what we say comes from the expression on our face. This is

not to imply that we need always to smile, but we should reflect on how we look, just as we would give thought, time and energy to how our uniform looks. Also, the story of Cindy, should remind us of the value of time spent on each patient. Someone once told me that it's not the quantity of time spent that counts, but instead what is important is the quality of time spent. It is my contention that these two aspects of time can be compared to an x-ray technique. The two factors are interdependent and the x-ray cannot be produced without the combination of quantity and quality. Communication cannot occur without a balance between quantity and quality.

With the four patients described, and other patients like them, the radiologic technologist is given a great deal of responsibility. If the proper attitude prevails the radiologic technologist is actively engaged in a challenging profession. As described earlier, the stage is set with props and we have a world of patients to serve. We are given a predetermined amount of time in which we must complete the radiographic examination. Often times we are monitored by computer and the administrators in how quickly we complete the task of patient care or service. Insurance companies and government regulations have predetermined the amount of cost which can be accrued in the care of each condition of each patient. We are responsible for minimizing cost and maximizing care. Each radiographic procedure is to be completed efficiently with as much ease and comfort to the patient as possible. And the procedure must be accurately completed. All of these tasks require skill and professional training. I introduced cost containment, time management and advanced technology as props, setting the stage for the performance of our skill. Tech-

nologists need to recognize these factors as entities of the institution which serve in enhancing our ability to minister to the needs of individual patients.

How many patients can you personally remember? How many patients left you with a lesson never to be forgotten? Now ask yourself, "How many radiologic technologists will the patient remember?". The personal care which we provide in our profession should be as refined as our technical skill. We should welcome our patients, greet them as guests, care for them as individuals and concentrate our efforts on serving their needs from the moment they enter our departments until the time of their departure from the health care institution. This can be as simple as saying "good morning" and then maximizing the use of our ears to learn our patients needs and concerns.

The persons described in this essay are all fictitious patients. None of them are real, but the situations prevail across the country in any hospital or health care facility.

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Rosenberg, Mark; Patients, The experience of Illness; Saunders Publishing; Philadelphia; 1980

## MEMBERSHIP DRIVE CONTEST!

We are having a contest !! **2nd year in a row!** The rules are simple. The prize is a rebate of your 1988-1989 dues!

**PRIZE! 88-89 DUES REBATE  
MULTIPLE WINNERS POSSIBLE!**

1. You must sponsor at least five new members.
2. Technologists must sign-up technologists.
3. Students must sign-up students.
4. You must sign the new application (so we know who the sponsor is!).

Deadline for new applications to count for your dues rebate is June 30, 1989.

**Easy rules, easy contest!**

# Two Missourians Elevated to Fellow in Albuquerque

*Beth Anderhub, R.T., BSRT, CNMT, RDMS and Michael D. Ward, R.T., M.Ed.*  
were elevated to Fellow of the ASRT at the Annual Conference in Albuquerque, New Mexico



**Beth Anderhub, R.T., BSRT, CNMT,  
RDMS**

Beth Anderhub, graduated from the Radiologic Technology Program at Forest Park Community College in May 1974. She received her ARRT certification in November 1974. At the University of Missouri at Columbia, she received a bachelor of science degree in radiologic technology with a minor in education in December 1975. Returning to St. Louis, Beth obtained her nuclear medicine and sonography training at the Veteran's Administration Hospital and passed the certification examinations in nuclear medicine and sonography in 1978. She is currently working towards a masters degree in education at St. Louis University.

Beth has been a very active member in local, state, and national organizations. She has held numerous offices and chaired several committees within the Missouri Society of Radiologic Technologists and the Fourth District of the MSRT, including president of the MSRT from 1979-80. Beth has served the ASRT in various capacities, including chairman of the Diagnostic Medical Sonography Committee, ASRT appointee to the ACR Ultrasound Committee and ASRT Board member representing sonography from 1982-1985. Since the inception of the House of Delegates, she has served as the sonography delegate for Region V.

In 1983, Beth wrote Manual of Abdominal Sonography published by Aspen Inc. She is currently co-authoring a text on ultrasound physics and instrumentation. She has written numerous articles on sonography and sonographer education and has also presented lectures at local, state and national meetings.

Beth is currently an assistant professor and program director of ultrasound at St. Louis Community College at Forest Park.



**Michael D. Ward, R.T., M.Ed.**

Michael Douglas Ward is a registered technologist in radiography. He received his radiography training from the Mallinckrodt Institute of Radiology at Washington University in St. Louis, Missouri. He received his baccalaureate degree in radiological science with an emphasis in education from St. Louis University, where he graduated magna cum laude in 1981. Michael holds a master's degree in education from the University of Missouri - St. Louis. Currently Michael is chief technologist for Quality Assurance and director of Technical Education at Washington University's Mallinckrodt Institute of Radiology.

Michael has been very active in local, state, and national radiologic technology organizations. Locally, in the Fourth District of the Missouri Society of Radiologic Technologists (MSRT), he has served as vice president, president-elect, president and chairman of the Board of Directors. At the affiliate level, he has held the offices of treasurer, vice president, president-elect and twice has served as president and chairman of the MSRT Board of Directors. In 1985-86 he was the eastern counselor for the MSRT. At the national level, Michael is currently on the ASRT Commission on Education and has held a number of committee appointments: Student Activities, Nominating, Education and Membership Development Committees. He now serves in the House of Delegates as the senior MSRT Affiliate Delegate for his second two year term.

Michael has written many technical essays and journal articles. He has been published in Radiologic Technology. He has spoken at local and state radiography meetings. He also presented many varied in-service lecture topics at Mallinckrodt Institute of Radiology and at Oschner Medical Foundation in New Orleans. At the first ASRT Educational Foundation Conference held in October 1986, Mr. Ward presented two lectures in Philadelphia, Pennsylvania. The MSRT honored Michael by presenting him with the first "Mallinckrodt Award of Excellence".

## **FOURTH DISTRICT News**

The 4th District held meetings in February, March, April and May. at each meeting a speaker was featured. Also in May elections were held and the following officers elected for 1988-1989:

President - Gary McDaniel  
President Elect - Linda Schroeder  
Vice President - Patricia Robin  
Secretary - Pat VonderHaar  
Treasurer - Mike Vassel  
District Representative - Paul Becker  
Member-at-large - Michael Kleinhoffer  
June was the annual dinner meeting and installation of officers. At this meeting the annual Mallinckrodt Fellowship Award for Continuing Education was given. Along with the award a check was presented to the Radiologic Technologist for \$150.00 and to the Student Technologist for \$50.00. The winner this year for Radiologic Technologist was Coretta Schroer, and for Student Technologist, Paul Becker. Paul is the only student technologist to receive this award two years consecutively.

Coretta Schroer, RT(R), GIA  
4th District Representative

## *District*

## *Activities*

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## **FIFTH DISTRICT News**

The 5th District had its final meeting in May with pizza party. Officers elected for 1988-1989 were as follows:

President - Dale Crouch, RT  
President Elect - Butch Bullis  
Vice President - Sally Trog  
Secy/Treasurer - Mary Jackson  
5th District Representative  
Danny Cantrell, RT, CNMT

District activities will recess for the summer and meetings will resume in September.

Mr Norman L. Hente, presented "Preparing Scientific Exhibits" and "Preparing Scientific Essays", to students from Cox Medical Centers and St John's Regional Medical Center on July 13, 1988.

Dan Cantrell, RT(R), CNMT  
5th District Representative

# IN MEMORIAM

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## Phyllis McEnerney - Educator

Her education included a Bachelor of Science in Radiologic Technology, St. Louis University, 1949; Master of Arts (Research) in Education, St. Louis University 1967; Doctor of Philosophy in Education, St. Louis University.

Within the American Society of Radiologic Technologists Phyllis was chairman of the Annual Conference in 1959, Secretary/Treasurer, affiliation chairman, historian, and served on the membership and nominating committees. She won the first place

NEMA award in 1960, and had three papers published in the X-RAY TECHNICIAN, now RADIOLOGIC TECHNOLOGY.

Phyllis was a past president of the Denver Society of Radiologic Technologists. She served on numerous committees of the Colorado Society of Radiologic Technologists and was a life member.

Phyllis was a past President of the Missouri Society of Radiologic Technologists and of the Fourth District (St. Louis) Society.

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## Gifts to MSRT Scholarship Fund

Listed below are the names of persons (honorees in **boldface**) who have made contributions during the period January 1988 through July 1988 to the MSRT Scholarship Fund. Gifts to the Scholarship Fund provide a \$500.00 award to a deserving student each year.

### IN MEMORY OF:

**Robert A. Feldhaus**  
Norman & Barbara Hente  
Thomas H. Murry

**Walter Anderssen**  
Norman & Barbara Hente

**Phyllis McEnerney**  
Norman & Barbara Hente

**Edd Clinton**  
Norman & Barbara Hente

**William Hendershott**  
Norman & Barbara Hente



**THE MISSOURI SOCIETY OF RADIOLOGIC TECHNOLOGISTS**  
**APPLICATION FOR MEMBERSHIP**  
**July 1, 1988 - June 30, 1989**  
 COMPLETE ALL APPLICABLE SECTIONS AND RETURN TO MSRT WITH YOUR REMITTANCE

First Name \_\_\_\_\_ M.I. \_\_\_\_\_ Last Name \_\_\_\_\_

Maiden Name \_\_\_\_\_ Title (Mr., Ms., Mrs.) \_\_\_\_\_

Mailing Address \_\_\_\_\_

City/State/Zipcode \_\_\_\_\_

Work Phone (\_\_\_\_) \_\_\_\_\_ Home Phone (\_\_\_\_) \_\_\_\_\_

Present Employer \_\_\_\_\_

Business address \_\_\_\_\_

Certified In:	Position Title	Educational Level	(Check all that apply)
<input type="checkbox"/> Radiography	<input type="checkbox"/> Staff Technologist	<input type="checkbox"/> Certificate	<input type="checkbox"/> ASRT Member
<input type="checkbox"/> Nuclear Medicine	<input type="checkbox"/> Special Procedures	<input type="checkbox"/> Associate	<input type="checkbox"/> ARCRT Member
<input type="checkbox"/> Radiation Therapy	<input type="checkbox"/> Supervisor	<input type="checkbox"/> Baccalaureate	<input type="checkbox"/> MSRT Member
<input type="checkbox"/> Sonography	<input type="checkbox"/> Director/Education	Major _____	<input type="checkbox"/> District Member (Circle all that apply)  1 2 3 4  5 6 7
	<input type="checkbox"/> Instructor	<input type="checkbox"/> Masters	
	<input type="checkbox"/> Administrator	Major _____	
	<input type="checkbox"/> Chief Technologist	<input type="checkbox"/> Doctorate	
	<input type="checkbox"/> Asst. Chief Tech.	Major _____	
	<input type="checkbox"/> CT Technologist		
	<input type="checkbox"/> MRI Technologist		
	<input type="checkbox"/> Not Employed		
	<input type="checkbox"/> Other (specify) _____		

Work In:

Hospital

Clinic

Office

School

Commercial

Other (specify) \_\_\_\_\_

ACTIVE MEMBER: Radiologic Technologist registered by and in good standing with a nationally recognized certifying body.	\$25.00 _____
SUPPORTING MEMBER: Those persons interested in Radiologic Technology but not having qualifications for other categories.	\$25.00 _____
IN-ACTIVE MEMBER: Certified technologists not engaged in any area of the Radiologic Technology field of work.	\$10.00 _____
STUDENT MEMBER: Students enrolled in a training program recognized by ARRT and/or of 24 month duration	\$ 7.50 _____

**MAKE YOUR CHECK  
 PAYABLE TO:  
 MSRT**

Submit to: **Debra A. Hurst  
 MSRT, Treasurer  
 2032 B Waterfront Dr N.  
 Columbia, Mo. 65202**

RECOMMENDED for membership by \_\_\_\_\_.

# IS A REGISTERED TECHNOLOGIST TAKING YOUR X-RAY?

## Get your FREE bumper sticker now!

The MSRT will GIVE you your very own bumper sticker! FREE!

Send a self-addressed, stamped envelope (SASE) to:

MSRT, Bumper Sticker Offer  
P.O. Box 14333  
Saint Louis, Missouri 63178

## MSRT Pins - Only \$3.00

Get your pin now! Wear it proudly!

Wear it on your collar, and show your patients and your co-workers that you care enough to belong and participate in your professional association.

Send your check or money order to:  
MSRT  
P.O. Box 14333  
St Louis, Mo 63178

The MSRT pin is a replica of our logo. It is approximately 7/8" wide with a fastener similar to a tie tack.

The center of the pin, which depicts the state of Missouri with an x-ray tube in its center is blue with gold lettering.

The outer circle is white with gold letters which say "Missouri Society of Radiologic Technologists".

It looks good, is attractive and will show your support for our professional association.

Norman L. Hente, RT, BS, FASRT  
Barbara W. Hente, BA, RT-N, CNMT  
EditorS  
P.O. Box 14333  
St. Louis, Missouri 63178

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PERMIT NO. 4206

Our Membership drive proved to be very popular this past year. Therefore we are going to repeat it again this year. This is your opportunity to be reimbursed for this years dues. **REMEMBER - Students must enroll students & Technologists must enroll Technologists.**

## MEMBERSHIP DRIVE CONTEST!

We are having a contest !! **2nd year in a row!** The rules are simple. The prize is a rebate of your 1988-1989 dues!

*PRIZE! 88-89 DUES REBATE*

1. You must sponsor at least five new members.
2. Technologists must sign-up technologists.
3. Students must sign-up students.
4. You must sign the new application (so we know who the sponsor is!).

Deadline for new applications to count for your dues rebate is June 30, 1989.

**Easy rules, easy contest!**